



121 Gamma Drive
Pittsburgh, Pennsylvania 15238

800.543.3267 (main)

866.567.7615 (fax)

www.zoll.com

An Asahi Kasei Group Company

March 23, 2020

Dear Physician / Health Care Provider,

The Coronavirus (COVID-19) pandemic is a health crisis unprecedented in modern times. I hope that you and your loved ones are safe and healthy. I want to thank you for all you are doing to help respond to the pandemic—I'm sure you will be called upon even more in the coming days and weeks.

ZOLL is committed to supporting you in the care of your acute cardiovascular disease patients at risk of sudden cardiac death with the LifeVest wearable defibrillator. I want to inform you that we are executing our business continuity plan across our operations, and that we are operating at normal service levels.

We continue to fit patients, working closely with each facility to follow current protocols for each institution, or in patients' homes, as needed. We will do all we can to assist you in ensuring patient safety and will work with you to discharge patients as efficiently as possible.

In addition, ZOLL is closely monitoring the situation and following guidance from the Centers for Disease Control (CDC), World Health Organization (WHO) and all other government authorities. We will provide updates as new information is available and as the situation evolves.

As always, you can contact your local ZOLL representative or call our support team 24/7 at 1-800-543-3267.

Sincerely,

A handwritten signature in black ink, appearing to read "Jason Whiting". The signature is fluid and cursive, with a large initial "J" and "W".

Jason Whiting
President
ZOLL